Your new phone has so much more to offer than just allowing you to say "Hello"

This guide will walk you through the options your new phone offers.

Programming your phone is easy as



Model: T208



Model: T208

Getting to know your phone.

Volume Control

Press volume up/down to adjust speaker, handset, and background music levels, ringer level, and ringer type. Each volume setting can be adjusted while in that mode.



The options on the bottom line of the display change with the condition of the phone and allow one touch functions.

Soft Key Display When Phone Is Idle

LOG FLXC REMD FSE

Soft Key Display When On Call

PGO XFER HOLD MUTE

Soft Key Display When Transferring Call

CONN



FlexiCall & FlexiHold Instructions

FlexiCall

When you answer a call with FlexiCall, you can do the following:

- 1: Call transfer to another ext > *2 + ext #
- 2: Call divert to your ext > *5 will ring immediately
- 3: 3-way conference call > *2 + ext #. Once connected with the other ext has been established, press *2 again.

Direct Pickup

Use this feature to pickup any ringing station in your system.

- 1: Press pickup or dial 77.
- 2: Dial the # of the ringing ext.
- 3: Answer the call.

*Tip: 77 + ext under a button will offer a one-touch direct ext call pickup.

FlexiHold

Press "FlexiHold" anytime you wish to divert an incoming call to your "Please Hold" or "Request To Hold" greeting. To program FlexiHold:

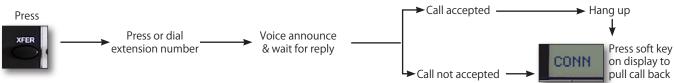
- 1: Dial # 139
- 2: Choose and press a programmable button.
- 3: Dial #1445
- 4: Dial the destination number _____
- 5: Press the selected programmable button again to complete programming.

To program or change a Speed Dial Private Library number:

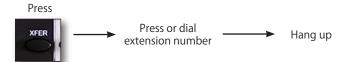
- 1: Dial Private Library number feature code #193
- 2: Dial the relevant library number (7000-7009) or scroll thru the library using
- 3: Dial the line-out access code 9*
- 4: Dial the outside telephone number as you normally would.
- 5: Press to end programming.

Quick Reference

To transfer a call directly to an extension as a screened call:



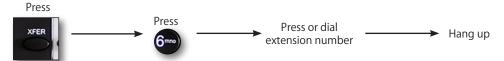
To transfer a call directly to an extension as a UN-screened call:



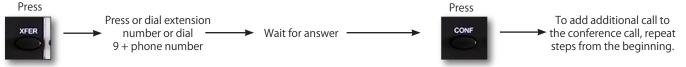
To transfer direct to page - Q:



To transfer direct to voice mail:



Making a conference call during a phone call (up to a 14 party conference call):



First Time Mail Box Set-Up Steps

The first time you access your voice mailbox the system will ask you a few simple questions to help you properly set it up.

Follow the steps listed below along with the system conversation.

(Enter 1 for Yes, 2 for No in answering the guestions.)

Step 1: Press your voice mail access button.



- Step 2: Enter default security code: 1234
- **Step 3**: Record your first and last name (only you name). Press * when finished.
- **Step 4**: Would you like to be included in the dial by name directory.
- **Step 5**: Would you like to have two greetings (busy and standard).
- **Step 6**: Record a standard greeting (remember to include your name).

Press * when finished.

Step 7: Record a busy greeting (remember to include your name).

Press * when finished.

- **Step 8**: Choose a new security code (3-10 digits). Press * when finished.
- **Step 9**: Re-enter your security code to confirm it. Press * when finished.
- **Step 10**: When the system tells you that your mailbox is set up press . Press 1 to finish.

Voice Mail Access Information

To access your voice mailbox from your extension

- 1: Press the voice mail access button.
- 2: Enter your security code: ___

To access your voice mailbox from outside your office

- 1: Call the voice mail system: ___
- 2: When the system greets you, enter your personal ID
 - (9 + Extension number): 9
- 3: Enter your security code: _____

Quick Message Actions / Shortcuts

Press during or after a message.

Reply	DEF
Check Next Message	3

Delete

Archive

Hear Message Info

Redirect Save as new (new msgs only)

Repeat message

Slower (up to 3 times)

Faster (up to 3 times)

Rewind (4 seconds)

Pause

Forward

Change your greeting

Change security code

Skip personal greeting

Voicemail Access

Press to access your personal voice mailbox

Forward To Voicemail

Directs all calls to your voice mailbox without ringing your phone. Toggles on/off. Lit when it is active.

Mute Button

When using the speakerphone or headset, the button will shut off your microphone so a caller cannot hear you. Toggles on/off.

FlexiCall

FlexiCall simultaneously bridges your cell hone & desk phone. This button will toggle FlexiCall on/off. See instructions on page 3.

FlexiHold

Diverts incoming calls to your "please hold" or "request to hold" greeting. See instructions on page 3

Page Q (8 + Ext.)

While on a call, pressing this btn. parks the call on your page Q. Pressing this btn. again picks the call back up. To pick this call up from another ext. dial 8 + your ext. number. To place a call on your page Q from another ext. press and dial 8 + your ext. number.

Loop Keys Visual indication of call activity.

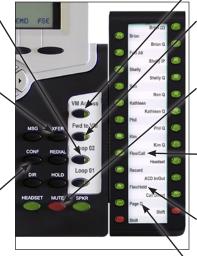
Lit solid = Current call Blinking one flash / second - Call ringing in Blinking two flashes / second = call on hold

Xfer Button See instructions on page 3

Used to transfer internal and external calls to users outside or within the system.

> 6 + ext. = transfers to voicemail4 + ext. = handsfree intercom8 + ext. = personal page Q

> > Conf. Button See instructions on page 3



10500 Chicago Drive, Suite 80 Zeeland, MI 49464

Local: (616) 772-4875 Toll free: (800) 777-1905 Fax: (616) 772-4995

info@isc-inc.com • www.isc-inc.com

going beyond the ca